

CHILD & FAMILY SERVICES

Performance Report

July 2020



Cyngor **Abertawe**
Swansea Council

Welcome

Dear Colleagues,

We are now midway through a hot and sunny summer, although the world feels very different. As a service you have risen to the challenge of the restrictions imposed by Covid, and continue to support each other as team members and focus on safety and improved wellbeing outcomes for children. Opportunities have resulted from the learning of the different ways of working as a result of Covid but there are also challenges and that is why we are trying to support staff wellbeing through a number of different means. Opportunities to return to work in the office will be rolled out through August, on a voluntary basis, respecting social distancing requirements. However to return to July – this is again a good report evidencing that we are delivering on key performance measures. This is a real achievement in the current circumstances and thank you – you should all be very proud.

The headline figures are pretty stable, although we are noticing a high level of CP activity and the front door is busy, but is diverting more cases. Statutory visits are at or above target and high numbers of children are being seen as part of assessments. All care experienced and CP cases are allocated to a qualified worker and conference and review activity continues to operate at a high level. There are no young people on remand and very low numbers in secure accommodation – all of them placed in Wales. The numbers of care experienced children remains high, however the profile of this population of CYP is positive and Swansea is positioned well nationally. I have disseminated this information to PO's for discussion and circulation, which I hope will be shared with staff at team meetings. The detail of the refreshed Safe LAC Reduction Strategy and the priority areas of work have now been shared with managers and progress is positive at this early stage. Staffing, caseloads and supervision remains strong. All things considered this is a healthy picture and thank you as it is your hard work that makes the difference and it is important to celebrate this success.

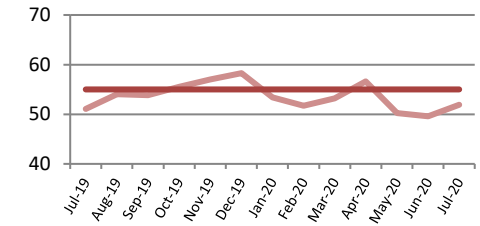
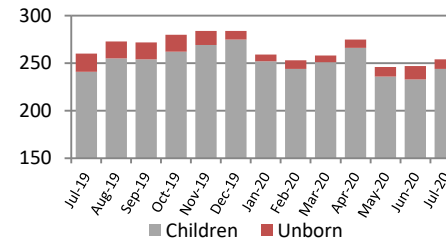
An area that I would really like to see consolidate is around assessment activity, the SOS metrics and the quality of CSP. This is our bread and butter and the quality of work in this area will enable us to support children's safety and good outcomes. Caseloads are stable and the service is fuller than it has ever been in terms of staff numbers. It is essential that PL's are freed up to undertake their role and cases are reallocated as a matter of urgency. This will be a focus during August. It just remains for me to wish you all well, keep safe and healthy and I look forward to seeing as many of you as possible physically in the office.

Diolch yn fawr
Julie

Our Headline Performance this Month

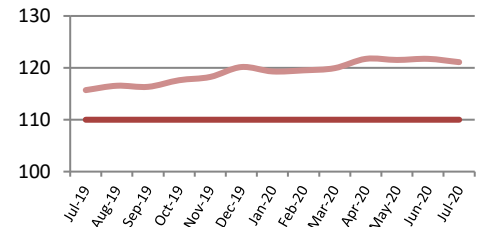
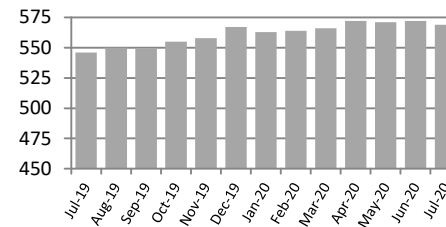
Child Protection

There are **244** (233) children on the child protection register, plus **10** (14) to be registered at birth. This is an **increase of 11** giving us a rate of **52** Per 10,000.



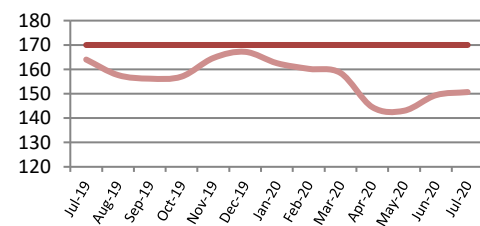
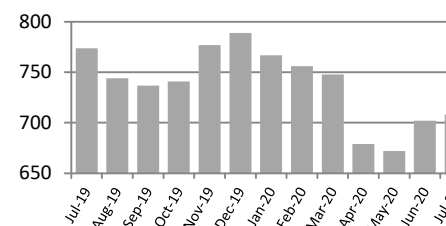
Looked After Children

There are **569** (572) children looked after. This is a **decrease of 3** from last month giving us a rate of **121** Per 10,000.



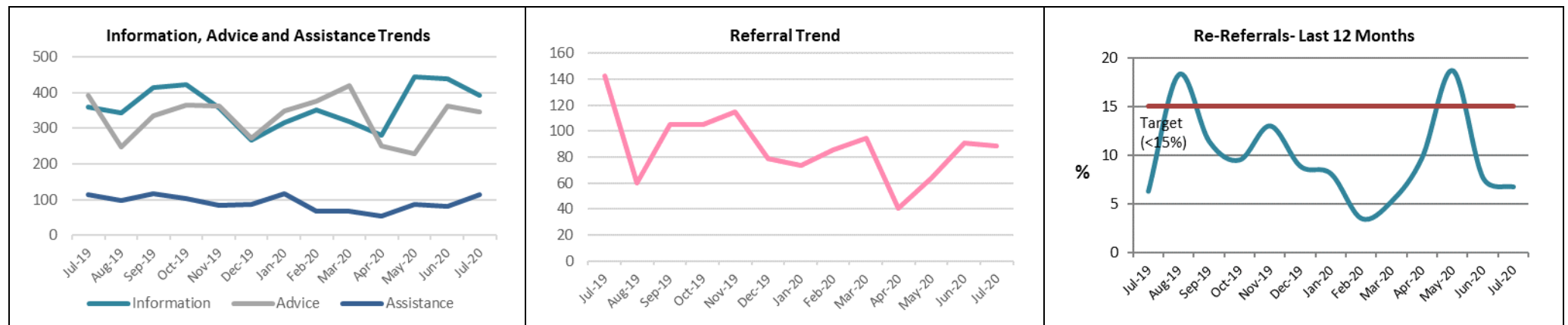
Children in Need of Care and Support

There are **708** (702) children in need of care and support. This is an **increase of 6** from last month giving us a rate of **151** Per 10,000.



Wellbeing

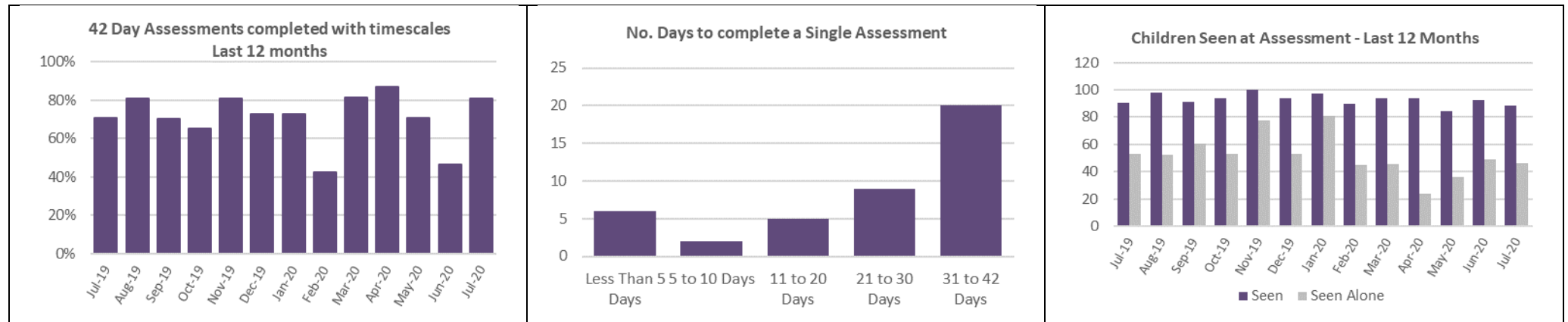
Measure / Metric	Result	Target	What's Good?	Status
The number of contacts received by the service – instances of Information, Advice, Assistance or Assessment :	941 (973)		Low is Good	
The percentage of these contacts that were passed on for formal assessment :	89, 9.46% (91, 9.35%)	10%	Low is Good	
The percentage of these contacts that were diverted to other services :	94, 9.99% (64, 6.55%)		High is Good	
The number of repeat referrals in the month (where a referral is received within 12 months of a previous referral):	6, 6.74% (7, 7.69%)	Less than 15%	Low is Good	



What is working well?	What are we worried about?	What do we need to do?
<ul style="list-style-type: none"> Referrals to the front door have stabilised Referral passing to SCP for formal assessment is below target set Higher number of cases diverted at the front door Repeat referrals in 12 month remain well below target set and appear to be stabilising following a period of peaking and troughing. 		

Supported Care Planning - Assessments

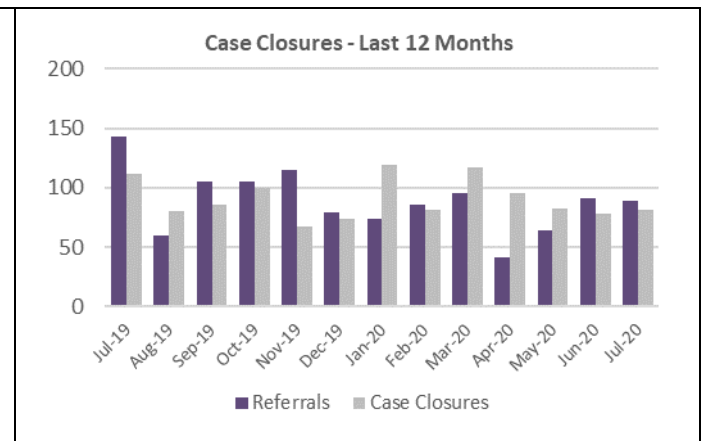
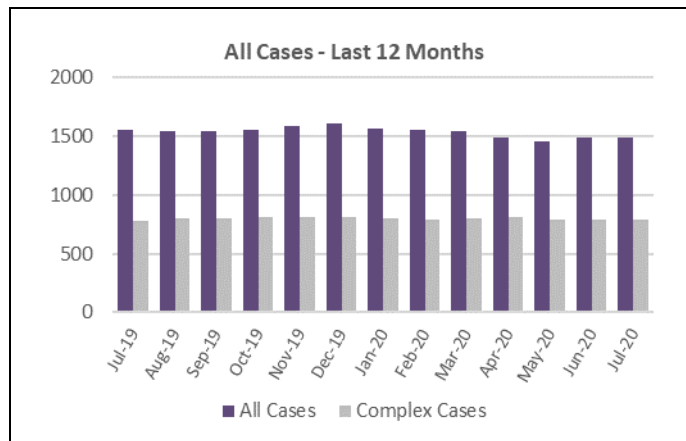
Measure / Metric	Result	Target	What's Good?	Status
Number of 42 day Assessments Carried out during the month:	52 (54)		Lower is Better	
The percentage of 42 day assessments carried out within timescales :	42, 80.77% (25, 46.30%)	90%	High is Good	
The percentage of Assessments where there is evidence the child has been seen by a qualified worker :	23, 88.46% (38, 92.68%)	More than 90%	High is Good	
The percentage of Assessments where there is evidence the child has been seen alone by a qualified worker :	12, 46.15% (20, 48.78%)	More than 65%	High is Good	



What is working well?	What are we worried about?	What do we need to do?
<p>Assessments completed in timescales close to target and much improved</p> <p>Lower number of children being seen by qualified worker we are just below target set a drop from last month.</p>	<p>Low number of children being seen alone as part of the assessment.</p>	<p>PH to support assessments to be completed within timescales.</p> <p>PL to monitor children being seen through QA and supervision.</p>

Supported Care Planning – Planning, Reviews and Caseloads

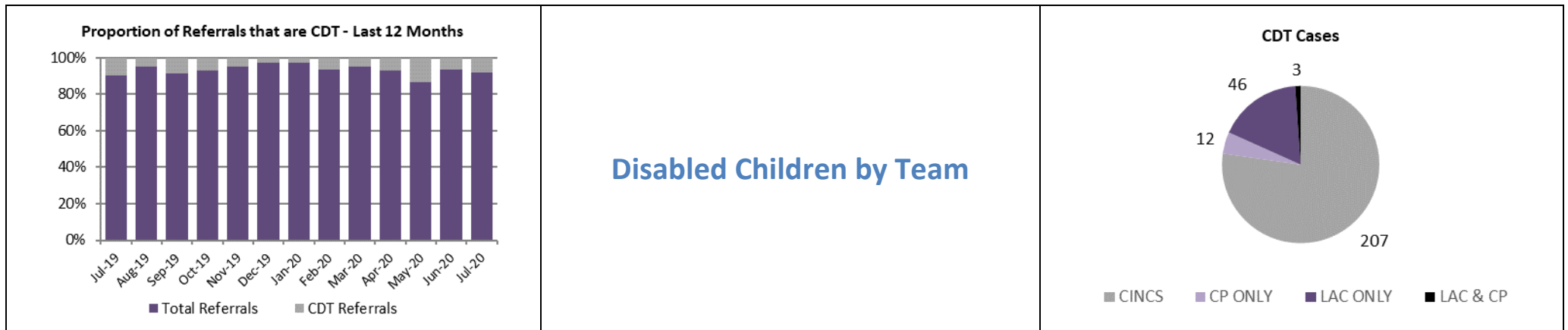
Measure / Metric	Result	Target	What's Good?	Status
Number of Cases of Children needing Care and Support Managed by the Service at the end of the month:	1496 (1490)	1600	Lower is Better	
Of these, the percentage that represent complex cases (LAC, CP):	788, 52.67% (788, 52.89%)	65%	Higher is Better	
The number of cases closed to Child and Family Services during the month:	81 (78)		Higher is Better	
The percentage of reviews of Children in Need of Care and Support held during the month within prescribed timescales:			High is Good	
The percentage of CINCS allocated to a qualified worker at the end of the month:	519, 73.31% (524, 74.64%)		High is Good	



What is working well?	What are we worried about?	What do we need to do?
<p>89 children passed to SCP for care and support assessment this month and we closed 81 –this supports stability of case loads within the teams.</p> <p>The number of complex cases managed in SCP appears to remain stable- with slight fluctuations for CINCS population over the last year.</p>		<p>Continue to monitor the flow of cases through the service to ensure cases do not drift and we are able to manage demand.</p>

Supported Care Planning – Children with a Disability

Measure / Metric	Result	Target	What's Good?	Status
The number of disabled children referred to the Child Disability Team during the month:	8 (6)		Range	
The total number of disabled children with a Care and Support Plan at the end of the Month:			Range	
The number of disabled children provided with Direct Payments at the end of the month:			Range	
The number of disabled children transitioning to the Care of Adult Services during the month:			Baseline	
The number of disabled children provided with respite care at the end of the Month:			Range	



What is working well?	What are we worried about?	What do we need to do?

Supported Care Planning – Signs of Safety

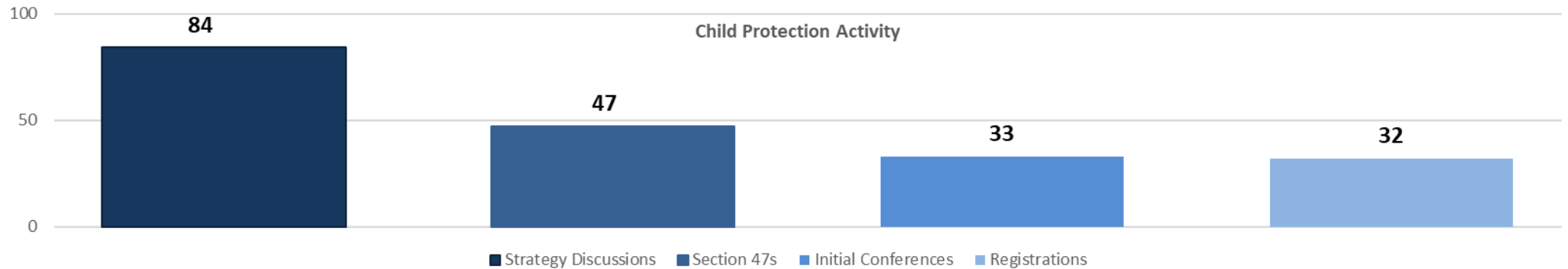
Measure / Metric	Result	Target	What's Good?	Status
Of the assessments completed during the month, the percentage that have Direct Work attached (Children over 5 Only) :	12, 25.00% <i>(26, 38.24%)</i>	75%	High is Good	
Of the Initial Conferences held during the month, the percentage where there is evidence that a Family Network Meeting has taken place:	10, 30.30% <i>(17, 60.71%)</i>	75%	High is Good	
Of the Conferences held during the month, the percentage where there is evidence of a child friendly explanation of the Safety Plan (Children over 5 Only) :	22, 37.29% <i>(16, 53.33%)</i>	75%	High is Good	
The percentage of Words and Pictures completed within 5 working days of a child becoming Looked After due in the month (Children over 5 Only) :	4, 80.00% <i>(4, 57.14%)</i>	75%	High is Good	
Of the Initial LAC Reviews held during the month, the percentage where there is evidence that a Family Network Meeting has taken place:	4, 28.57% <i>(2, 100%)</i>	75%	High is Good	

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What is working well?	What are we worried about?	What do we need to do?
We are seeing a drop in all all areas this month apart from words and pictiures for children who have been accommodated withing 5 working days-this % is above target set.	That we are not using SOS to support children and families to have their wishes and feeling captured and understand why social services are involved in their lives. Also that families are not able to identify outcomes to support them to achieve personal goals.	Ensure cases are using SOS to support our work with families through QA, supervision and reflective case discussion and practice. PL to be freed up from managing cases so they are able to support this work.

Safeguarding – Child Protection Activity

Measure / Metric	Result	Target	What's Good?	Status
The total number of children added to the Child Protection Register in the month:	36 (23)		Low is Good	
The re-registrations of children to the child protection register during the month within 12 months from the end of the previous registration:	3, 8.57% (7, 30.43%)	< 20%	Low is Good	
The total number of children removed from the Child Protection Register in the month:	25 (26)		Higher is Better	
The Percentage of Initial Conferences held in timescales during the month:	33, 100% (28, 100%)	100%	High is Good	
The percentage of Initial Core Group Meetings held within timescales during the month:	27, 84.38% (13, 100%)	90%	High is Good	
The percentage of visits to children on the Child Protection Register that were on time or not overdue:	217, 92.74% (211, 92.95%)	90%	High is Good	

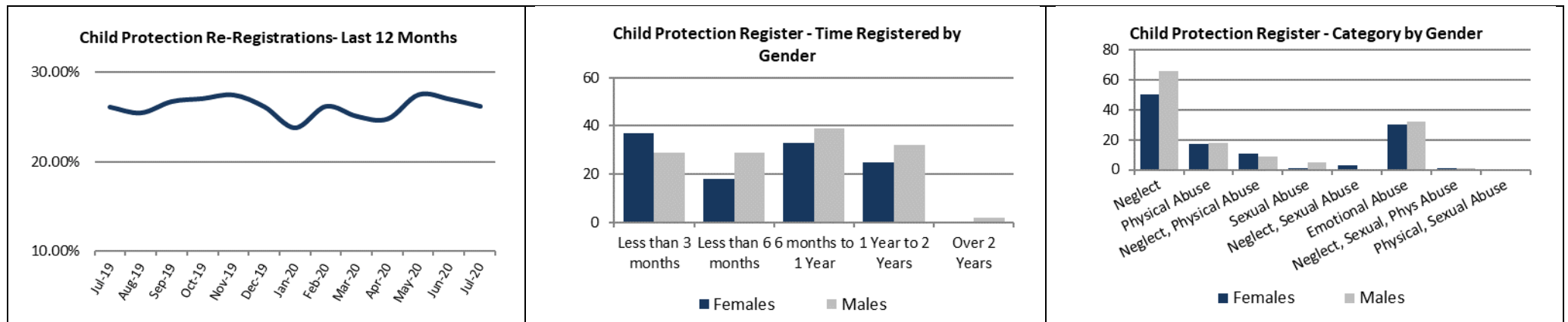


What is working well?	What are we worried about?	What do we need to do?
<p>Lower number of children subject to re registration who have been previously registered.</p> <p>Out of the 33 children that proceeded to ICPC 32 were registered- therefore we appear to be evidencing threshold correctly through the CP assessment process.</p>	<p>13 more children added to CP register this month compared to last month.</p> <p>Low numbers of children removed from the register</p>	

<p>All ICPC undertaken 100% in timescales.</p> <p>initial core groups held withing timescales have fallen this month below 100% but remain high just below target set.</p> <p>Stability in the number of CP statutory visits undertaken above target set.</p>		
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Safeguarding – Reviews and Allocations

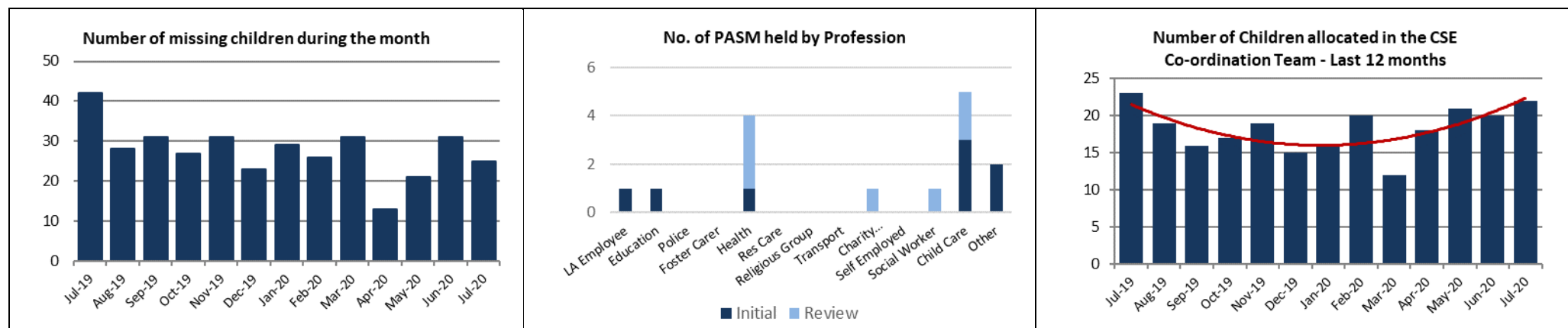
Measure / Metric	Result	Target	What's Good?	Status
The percentage of children on the Child Protection Register that have been registered previously :	64, 26.23% (63, 27.04%)	Less than 20%	Low is Good	
The length of time on the Child Protection Register for those children removed during the month:	259 days (281 days)	Range of 100-300	180-270 is Optimal	
The percentage of Review Conferences held on time during the month:	80, 100% (61, 100%)	100%	High is Good	
The percentage of children de-registered in the month who were de-registered at the first review :	1, 4.00% (5, 19.23%)	< 15%		
The percentage of children on the Child Protection Register, plus those to be registered at birth, allocated to a qualified worker at the end of the month:	254, 100% (247, 100%)	100%	High is Good	



What is working well?	What are we worried about?	What do we need to do?
<ul style="list-style-type: none"> Number of days on register relatively stable. 100% of review conferences held in on time-despite the working restrictions. Only 1 child de registered at first review. All CP cases are allocated to qualified workers. 	<p>64 children registered this month that have been subject to CP previously –above target set.</p>	

Safeguarding – CSE, Missing Children and Professional Abuse

Measure / Metric	Result	Target	What's Good?	Status
The number of children allocated in the CSE Co-ordination Team at the end of the month:	22 (20)	No Target Set	Lower is Better?	
The number of episodes of children going missing or absent without authority from home during the month:	40 (63)	No Target Set	Lower is Better	
The number of children that these episodes related to:	25 (31)	No Target Set	Lower is Better	
The number of Strategy Discussions held by the CSE Co-ordination Team during the month:	19 (31)	No Target Set		
The number of Professional Abuse Meetings held during the month:	15 (18)	No Target Set	Low is Good	

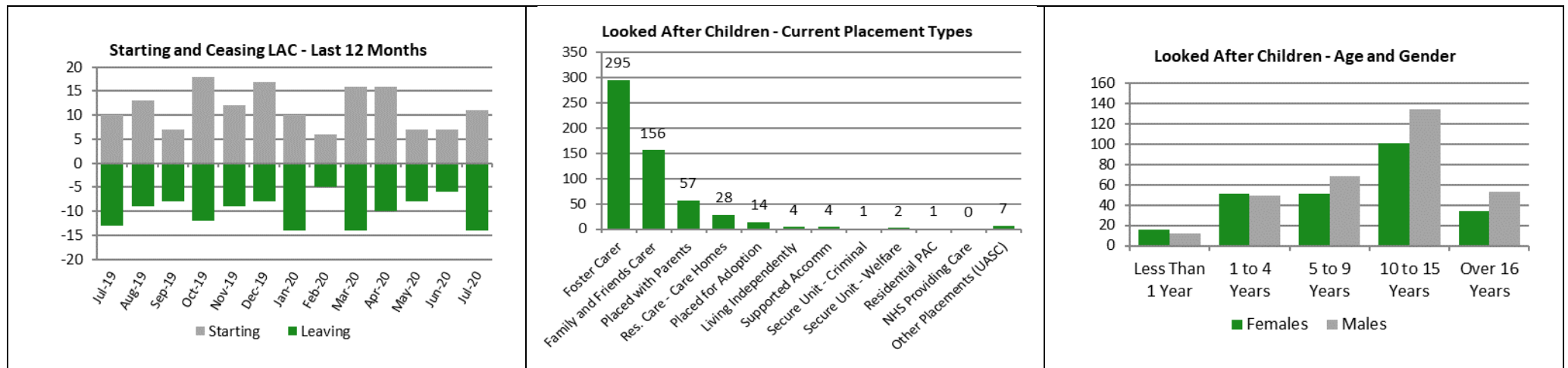


What is working well?	What are we worried about?	What do we need to do?
<p>Lower number of children reported missing this month compared to last.</p> <p>Lower number of young people these episodes related to .</p>	<p>Number of young people allocated in the CSE team is showing gradual increase since March and climbing to the highest figure recorded since July 2019.</p>	<p>Continue to understand the role of contextualising safeguarding and how we use it to predict, respond and disrupt opportunities for exploitation of young people in Swansea.</p>

Lower number of strategy discussions completed this month compared to last month. Is this telling us that we are identifying concerns early and responding to them to prevent escalation?		
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Permanence – Looked After Children

Measure / Metric	Result	Target	What's Good?	Status
The number of children becoming looked after during the month:	11 (7)	<10	Low is Good	
The number of children ceasing to be looked after during the month:	14 (6)	>10	Higher is Better	
The percentage of children becoming looked after during the month who had a completed Care and Support plan within 10 working days of becoming LAC:	12, 100% (7, 100%)	100%	High is Good	
The percentage of LAC Statutory Visits in the month that were completed or not overdue:	533, 95.86% (520, 93.69%)	90%	High is Good	
The percentage of Looked After Children allocated to a qualified Social Worker:	569, 100% (572, 100%)	100%	High is Good	

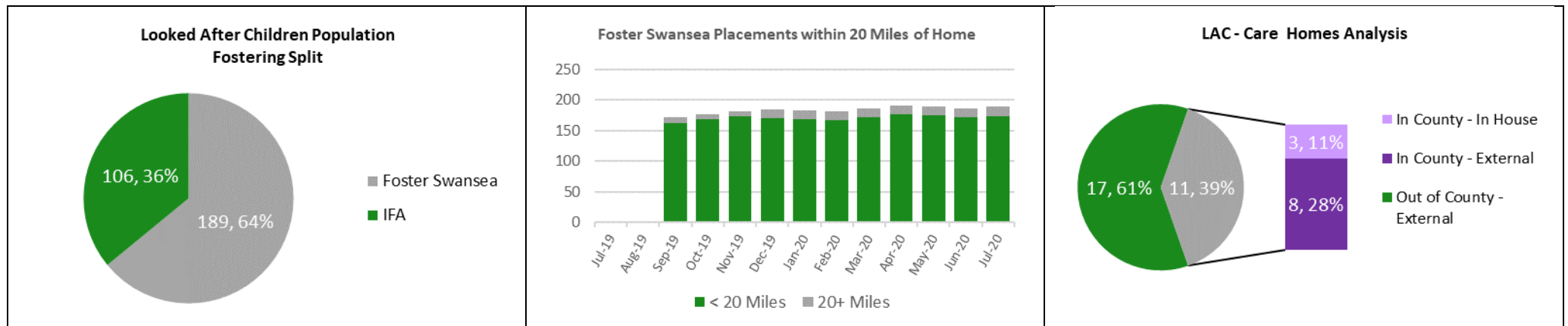


What is working well?	What are we worried about?	What do we need to do?
<p>High number of children placed in family settings.</p> <p>Low number placed in residential settings.</p>	<p>4 more children became LA this month compared to last month. There are signs that the children coming in to care has started to slow.</p>	<p>Continue to respond to the LAC reduction strategy and work to support children and YP to have opportunities for permanency.</p> <p>Understand why the highest number of children in LA are in the 10-15 age bracket so that we can look at</p>

Higher number of LAC statutory visits completed this month compared to last –above target set consistently in recent months.		support from Early Help services , what this looks like and how to respond effectively earlier on to prevent this from happening.
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Permanence – Reviews and Placement Stability

Measure / Metric	Result	Target	What's Good?	Status
The number of LAC Reviews Carried out during the month:	175 (133)	No Target Set	High is Good	
The number of LAC reviews that were completed within statutory timescales:	175, 100% (133, 99.24%)	100%	High is Good	
The percentage of 4 month LAC reviews which had a plan for permanence:	13, 100% (12, 92.31%)	100%	High is Good	
The percentage of PEP's received within 20 school days of becoming looked after:	6, 100% (3, 100%)	100%	High is Good	
The percentage of looked after children who have had three or more placements in the previous 12 months of being looked after:	50, 8.79% (48, 8.39%)	Less Than 12%	Lower is Better	
The number of children/Young People residing in Bed and Breakfast at any time during the month:	0 (0)	Zero	Low is Good	

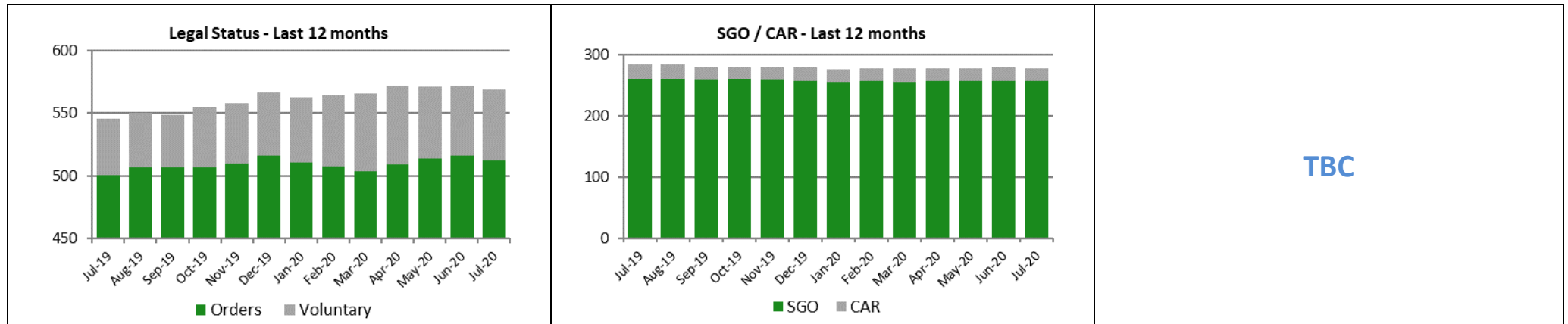


What is working well?	What are we worried about?	What do we need to do?
<p>Higher number of LAC review carried out this month than last all of which were carried out in statutory timescales.</p> <p>100% of 4 month reviews had plans in place for permanence.</p>		

Second month for initial PEP's to be recived in 100% of 20 working days. No children placed in B&B		
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Permanence – Leaving Care

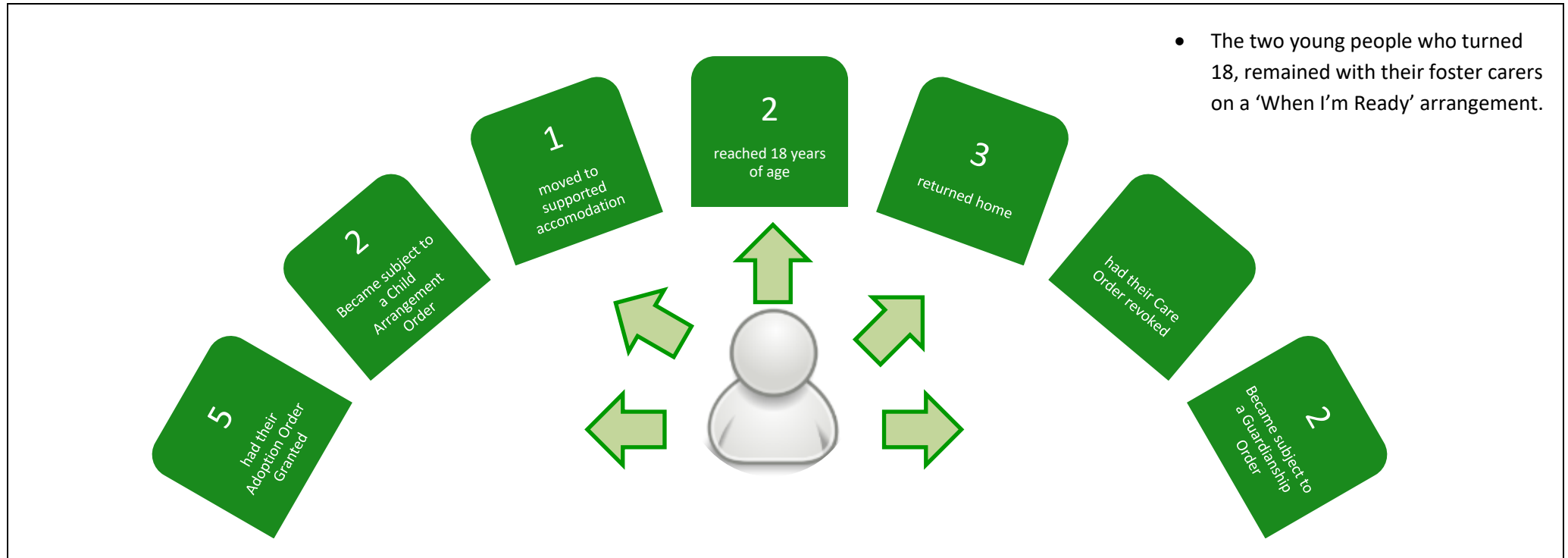
Measure / Metric	Result	Target	What's Good?	Status
The number of cases managed under Special Guardianship Orders and Child Arrangement Orders at the end of the month:	278 (279)	No Target Set	Range of 250-300	
The number/percentage of young people becoming category 2-4 during the month who have an up to date Pathway Plan:	3, 100% (5, 100%)	100%	High is Good	
The number/percentage of young people becoming category 2-4 during the month who have an allocated personal adviser:	2, 66.66% (5, 100%)	100%	High is Good	
The number of young people in category 2-4 at the end of the month who were in Education, Employment or Training 12 months after ceasing to be LAC:	3, 100% (0, 0.00%)	No Target Set	High is Good	
The number of young people presenting as homeless during the month:	10 (4)	No Target Set	Low is Good	



What is working well?	What are we worried about?	What do we need to do?
<p>100% pathways plans in place for YP becoming category 2-4.</p> <p>Out of the 3 YP in category 2-4 all were in EET</p>	<p>Personal advisor in place for YP becoming category 2-4 has dropped from 100% last month to 66.66% this month-which is disappointing as this figure has been set at 100% for some time.</p> <p>Marked increase of YP presenting as homeless this month up by 6 from last month.</p>	

Permanence – Destination upon Leaving Care

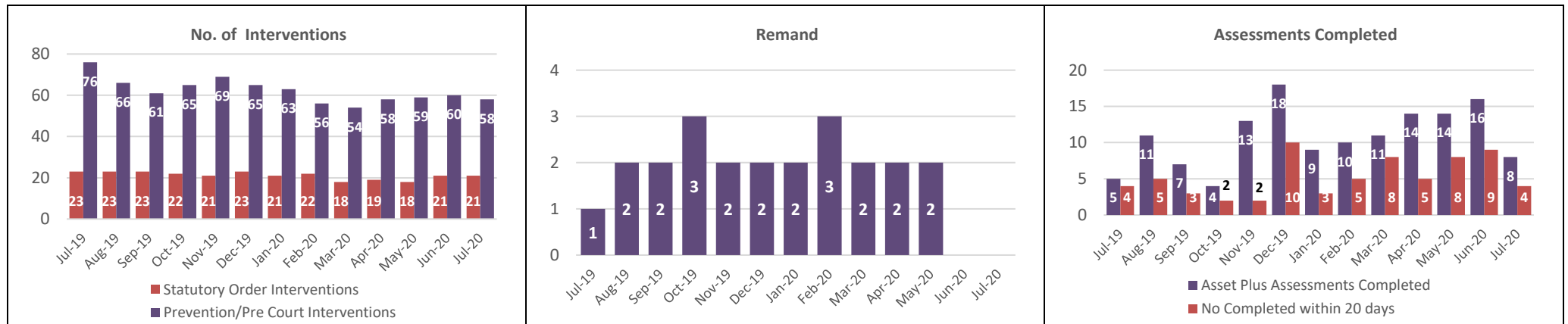
Measure / Metric	Result	Target	What's Good?	Status
The percentage of children supported to live at home at the end of the month:	927, 61.97% (918, 61.61%)	75%	High is Good	
The percentage of children returning home from care during the month:	7, 46.67% (2, 33.33%)	55%	High is Good	

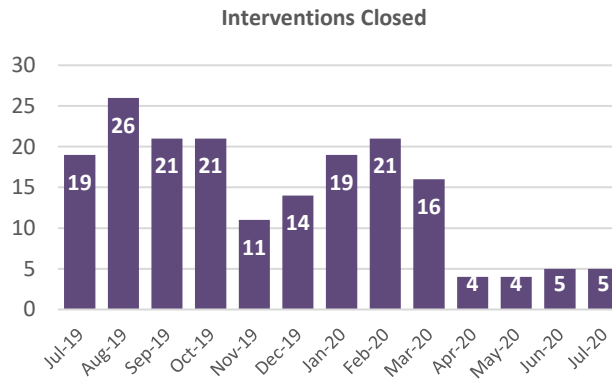


What is working well?	What are we worried about?	What do we need to do?
2 YP have turned 18 but are being supported to remain with their foster carers.		

Youth Justice Service

Measure / Metric	Result	Target	What's Good?	Status
Total number of Young People open on an Intervention:	79 (81)		Lower is Better	
Number of Young People on Remand:	0 (0)		Low is Good	
Number of Asset Plus Assessments completed in the month:	8 (16)			
Number of Asset Plus Assessments completed within 20 days:	4 (9)		Higher is Better	
Number of Supervisions that took place in the month:	26 (28)			
Number of Interventions closed in the month:	5 (5)			

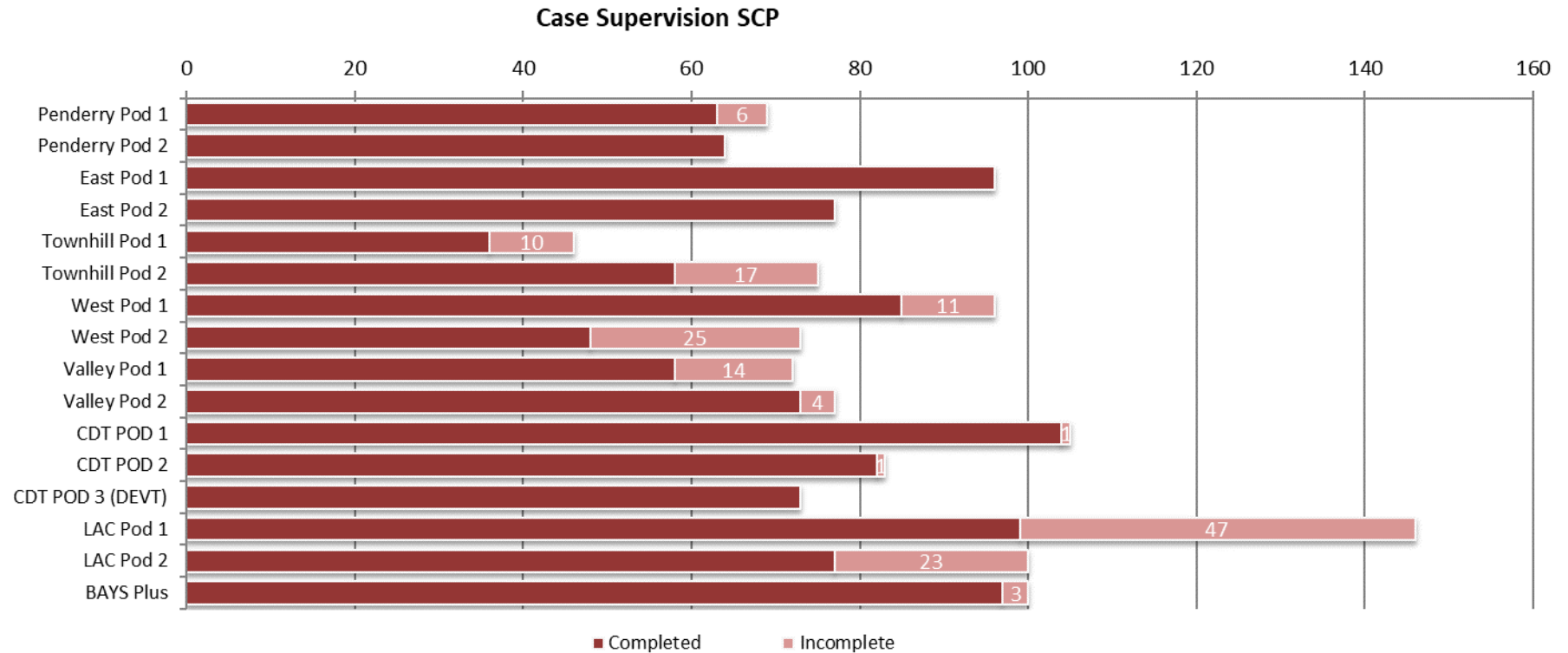




What is working well?	What are we worried about?	What do we need to do?
<ul style="list-style-type: none"> We have had no young people on remand in the last two months Supervision levels remain high 	<ul style="list-style-type: none"> Continued work is required in relation to Assessments being completed in the time frame. The Manager and Practice Leads have been focusing on improving quality of assessments and consequently assessments are being returned to Case Managers, sometimes more than once, for amendments to be made. This could account for the delay in meeting the 20 day timeframe. 	<ul style="list-style-type: none"> Continue to focus staff on achieving deadlines while improving the quality of their assessments and reports.

Quality – Case and Personal Supervision

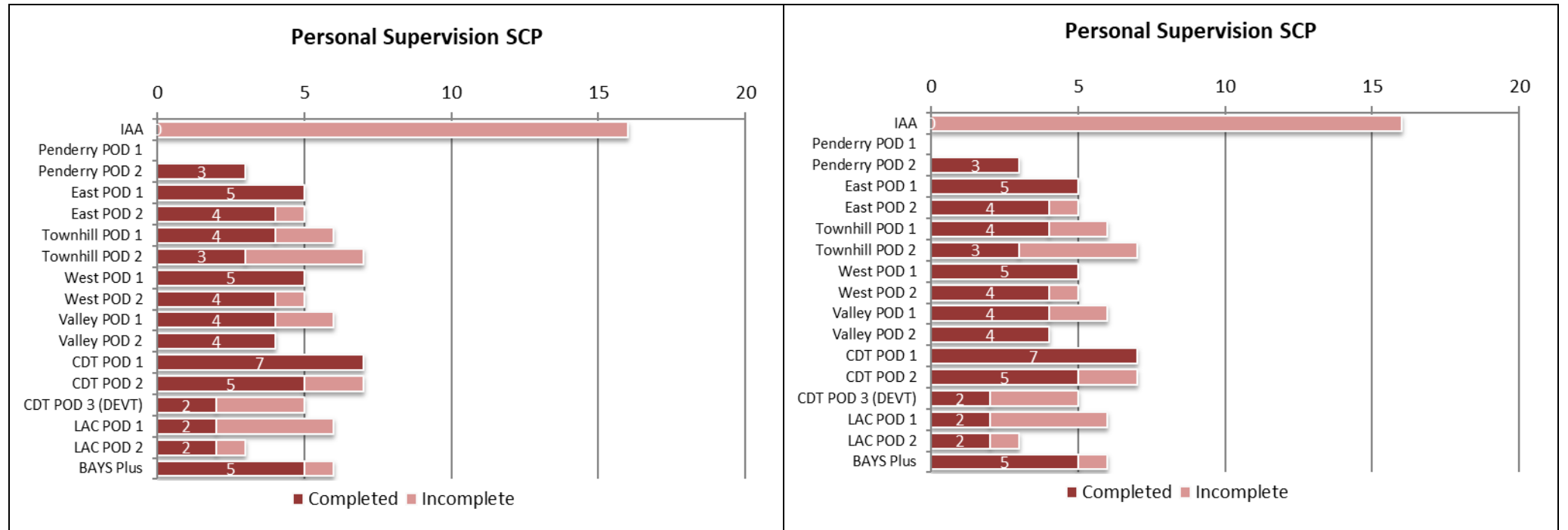
Measure / Metric	Result	Target	What's Good?	Status
The percentage of children in need of Care and Support whose cases were reviewed during the month:	1190, 88.02% <i>(1264, 91.99%)</i>	90%		



What is working well?	What are we worried about?	What do we need to do?
Some pods have reached 100% in reviewing cases through supervision .		

Quality – Case and Personal Supervision

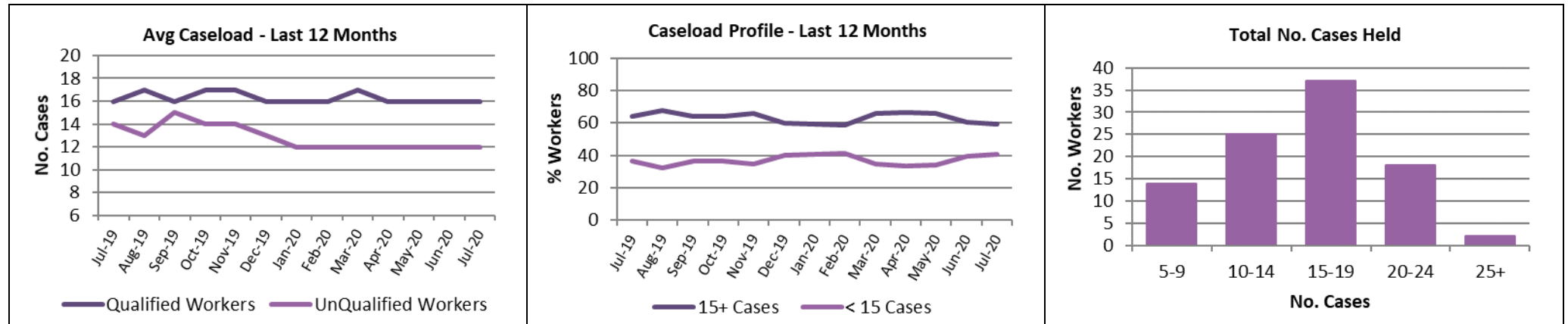
Measure / Metric	Result	Target	What's Good?	Status
The percentage of Personal Supervision sessions that took place within prescribed timescales:	152, 77.95% <i>(131, 83.44%)</i>	90%		

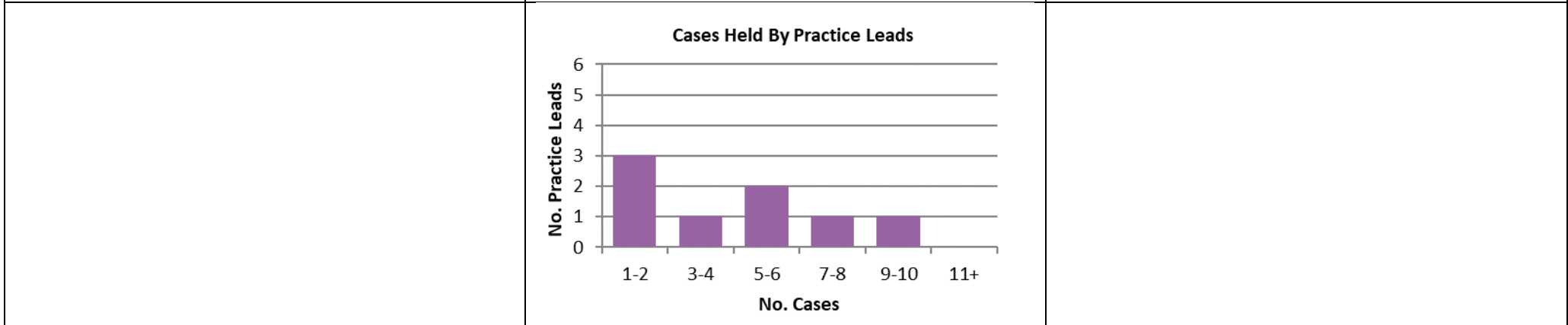
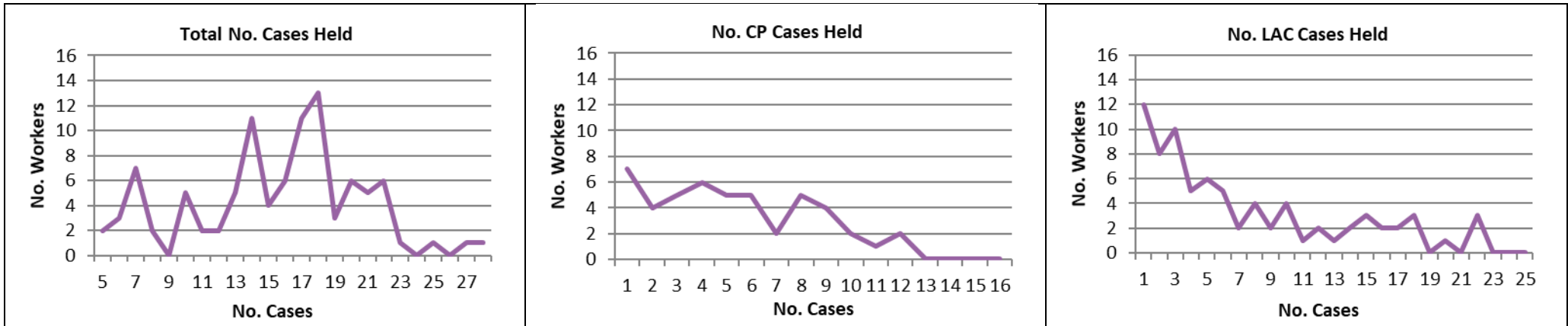


What is working well?	What are we worried about?	What do we need to do?
There is some evidence that personal supervisions are taking place.	Some Pods appear to be struggling to provide personal supervision which is important to support wellbeing at this time.	Identify demand on resources and why this is happening.

Case Management

Measure / Metric	Result	Target	What's Good?	Status
Number of Cases of Children needing Care and Support Managed by the Service at the end of the month:	1496 (1490)	<1600	Low is Good	
Average caseload of Qualified Workers:	16 (16)	<15	Lower is Better	
Average caseload of Unqualified Workers:	12 (12)	<15	Lower is Better	
The percentage workers (qualified and unqualified) holding 15+ cases:	59.38% (60.42%)	No Target	Lower is Better	





What is working well?	What are we worried about?	What do we need to do?
<p>Cases for qualified and unqualified workers have flatlined and stabilised</p> <p>Very small number of case loads above target set and these equate in the main to large siblings groups and NOT individual children.</p>	<p>PL are still holding cases when this has been identified in recent months as an area that needs to be addressed. However this could be because we are at peak holiday time and options to move cases could be limited.</p>	<p>managers to work with SCP PO to re allocate PL cases.</p>

Notes